

Navigation Note
How to cancel a booking

IT System	Group Account
Date	30/06/2021
Owner	SGRE HR ORG&DEV WU

Phase	Explanation	Navigation
Find the user	<ol style="list-style-type: none"> From the main SG Training Web page go to My Group Account. Perform an employee search by entering search criteria as e.g. name, GID or department. NB! If you are searching for an org. code or cost center, please remember to put in % before to ensure seeing every employee, e.g. %ON EXT Click the search button. 	
Login as a user	<ol style="list-style-type: none"> Find the user you need to book training for and click the Login as button. 	
Cancel the booking	<ol style="list-style-type: none"> Click the My Bookings link. Find the booking you want to cancel and click the Action Pen shaped icon. Select Cancel your course Click the next button Click the cancel booking button 	